

# **TEEN PARENT PROGRAM**

## **OUTCOME REPORT (April 2008 Cohort)**

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## Table of Contents

<b>EXECUTIVE SUMMARY .....</b>	<b>4</b>
<b>SECTION I: CONTRACTUAL CRITERIA .....</b>	<b>9</b>
<b>A. SELF-SUFFICIENCY .....</b>	<b>10</b>
<b>CRITERION #1: EDUCATION .....</b>	<b>10</b>
<b>CRITERION #2: EDUCATION, TRAINING PROGRAMS, &amp; EMPLOYMENT .....</b>	<b>11</b>
<b>CRITERION #10: EDUCATION/EMPLOYMENT SIX MONTHS AFTER CLOSURE .....</b>	<b>11</b>
<b>B. PREGNANCY-RELATED CONCERNS .....</b>	<b>13</b>
<b>CRITERION #3: REPEAT PREGNANCIES .....</b>	<b>13</b>
<b>CRITERION #4: PRENATAL CARE .....</b>	<b>13</b>
<b>CRITERION #5: FULL-TERM INFANTS .....</b>	<b>14</b>
<b>C. HEALTH &amp; PARENTING ISSUES .....</b>	<b>14</b>
<b>CRITERION #6: IMMUNIZATIONS/COMPREHENSIVE MEDICAL EXAMINATIONS.....</b>	<b>14</b>
<b>CRITERION #7: CHILD DEVELOPMENT &amp; PARENTING EDUCATION .....</b>	<b>15</b>
<b>CRITERION #8: CHILD ABUSE OR NEGLECT .....</b>	<b>16</b>
<b>CRITERION #11: CHILD ABUSE OR NEGLECT - CLOSED CASES .....</b>	<b>18</b>
<b>D. PARTICIPANT SATISFACTION .....</b>	<b>19</b>
<b>CRITERION #9: PARTICIPANT SATISFACTION .....</b>	<b>19</b>
<b>SECTION II: EDUCATIONAL &amp; EMPLOYMENT PURSUITS IN FURTHER DETAIL.....</b>	<b>22</b>
<b>A. EDUCATIONAL STATUS AT INTAKE: DROP OUT .....</b>	<b>23</b>
<b>B. EDUCATIONAL STATUS AT INTAKE: ENROLLED IN SCHOOL.....</b>	<b>24</b>
<b>C. EDUCATIONAL STATUS AT INTAKE: GED TRAINING/CLASSES .....</b>	<b>25</b>
<b>D. EDUCATIONAL STATUS AT INTAKE: SCHOOL AND GED TRAINING/CLASSES .....</b>	<b>26</b>

E. EDUCATIONAL STATUS AT INTAKE: HS GRADUATE/GED HOLDER .....	26
F. EMPLOYMENT STATUS AT INTAKE AND AT REPORT DATE .....	27
SECTION III: SUPPORT SERVICES.....	28
SECTION IV: REASONS BEHIND CASE CLOSURES .....	34

# TEEN PARENT PROGRAM (TPP)

## April 2008 Cohort<sup>1</sup>

### *Executive Summary*

The Michigan Department of Human Services' on-going monitoring of its Teen Parent Program (TPP) began October 1, 1994. This document presents information from the contract period that ran from October 1, 2005, to September 30, 2008. This three-year contract period witnessed the inclusion of two new counties and twelve new service providers. As such, the program operates via contract with twenty-three sites (23) in twenty (20) counties. The specific counties served by the program are Berrien, Calhoun, Chippewa, Clare, Genesee, Ingham, Jackson, Kalamazoo, Kent, Lake, Macomb, Montcalm, Muskegon, Newaygo, Oakland, Ogemaw, Ottawa, Saginaw, Van Buren, and Wayne, which is home to four sites.

This document presents information related to the Teen Parent Program for the April 2008 reporting cohort. The population under study includes cases still active as of the October 2007 semi-annual reporting period, as well as those new cases entering the program during the months of September 2007 – February 2008. All totaled, 1,104 data collection forms were analyzed.

### ***Section I: Contractual Criteria***

In terms of the contractual criteria, the Apr08 cohort achieved the following results:

- **CRITERION #1:** Eighty-five percent (85%) of the teen parents who have not completed high school will attend school, full-time, or GED classes within four months of entry to the Teen Parent Program.

71.6% of the Apr08 cohort who had not completed high school was enrolled in educational activities within four months of program entry. An additional 7.2% became involved in educational activities beyond the fourth month.

- **CRITERION #2:** Seventy-five percent (75%) of the teen parents will be involved in education or training programs, or will be employed, within four (4) months of program entry.

77.2% of the Apr08 cohort was involved in educational, training or employment activities within four months of program entry. An additional 8.2% became involved in such activities beyond the fourth month.

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<sup>1</sup> Data Source: Teen Parent Program Semi-Annual Monitoring Reports for April 2008.

- **CRITERION #3:** Eighty-five percent (85%) of the participating teen parents who are not pregnant at the time of program entry will not become pregnant within twelve (12) months of program entry.

86.3% of the Apr08 cohort, who were not pregnant at program entry, did not become pregnant within twelve months of program entry.

- **CRITERION #4:** Ninety percent (90%) of the teen mothers who are pregnant at the time of program entry will participate in prenatal care.

98.9% of the teen mothers who were pregnant at the time of program entry participated in prenatal care.

- **CRITERION #5:** Seventy-five percent (75%) of the teen parents who are pregnant at the time of program entry will deliver full-term infants.

92.8% of the teen parents who were pregnant at the time of program entry delivered full-term infants.

- **CRITERION #6:** Ninety percent (90%) of the teen parent's children/infants<sup>2</sup> will be referred and/or receive comprehensive medical examinations and/or immunizations within two (2) months of entry into the Teen Parent Program.

72.8% of the teens' children/infants were either referred for or started receiving immunizations within two months of program entry, with an additional 21.5% having been referred for or started receiving said service beyond the second month. Overall, regardless of time frame, 94.3% of the teens' children/infants were referred for or started receiving immunizations.

72.6% of the teens' children/infants were either referred for or started receiving comprehensive medical examinations within two months of program entry, with an additional 21.4% having been referred for or started receiving said service beyond the second month. Overall, regardless of time frame, 94.0% of the teens' children/infants were referred for or started receiving comprehensive medical examinations.

- **CRITERION #7:** Eighty-five percent (85%) of the teen parents and/or their children ages 0-3 years will be referred and/or receive child development and parenting education within three months of program entry.

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<sup>2</sup> *CRITERION #6: Data collection regarding immunizations and comprehensive medical examination participation focused on the youngest child in the family.*

91.7% of the teen parents and/or their children were either referred for or started receiving child development education within three months of program entry, with an additional 4.3% having been referred for or started receipt of said service beyond the third month. Overall, regardless of time frame, 96.0% of the teens and/or their children were referred for or started receiving child development education.

97.2% of the teen parents and/or their children were either referred for or started receiving parenting education within three months of program entry, with an additional 1.5% having been referred for or started receipt of said service beyond the third month. Overall, regardless of time frame, 98.7% of the teens and/or their children were referred for or started receiving parenting education.

- **CRITERION #8:** Ninety percent (90%) of the teen parents will not have a “preponderance of evidence” child abuse or neglect finding for one (1) year from date of entry into the program.

90.9% of the teen parents did not have a “preponderance of evidence” child abuse or neglect finding for one year from date of entry into the program.

- **CRITERION #9:** Seventy-five percent (75%) of participants will self-report satisfaction with services provided by the program.

**Q1 FY08 (Oct07-Dec07)**

100.0% of survey respondents indicated that they were either “very satisfied” (90.3%) or “somewhat satisfied” (9.7%) with the services received through the program<sup>3</sup>.

**Q2 FY07 (Jan08-Mar08)**

99.1% of survey respondents indicated that they were either “very satisfied” (87.1%) or “somewhat satisfied” (12.0%) with the services received through the program<sup>4</sup>.

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<sup>3</sup> As reported by respondents to the Teen Parent Program Participant Satisfaction Survey that was administered by TPP sites during the first quarter of FY08 (i.e., October, November and December 2007).

<sup>4</sup> As reported by respondents to the Teen Parent Program Participant Satisfaction Survey that was administered by TPP sites during the second quarter of FY08 (i.e., January, February and March 2008).

- **CRITERION #10:** Eighty-five percent (85%) of participants will be involved in school and/or work full-time six months after completion/termination of the program<sup>5</sup>.

Overall, 66.2% of former participants, who were able to be located and contacted for data collection purposes, were involved in educational, skills training, and/or employment activities six months after completion/termination of the program.

- **CRITERION #11:** Ninety percent (90%) of the teen parents will not have a “preponderance of evidence” finding of child abuse or neglect six months following completion of services.

95.1% of the former participants did not have a “preponderance of evidence” finding of child abuse or neglect six months following completion of services.

## ***Section II: Educational & Employment Pursuits in Further Detail***

Closer examination of the educational and employment status of program participants revealed the following:

1. 30.6% of the participants, upon entering the program, were identified as school dropouts.
  - By the semi-annual reporting date, 23.3% of these “dropouts” were re-enrolled in school, with 76.6% of these experiencing continuous enrollments (i.e., no excessive breaks or absences).
  - Of those not re-enrolled in school at the report date (and having been identified as “dropouts” at intake), 7.5% had actually re-enrolled in school and earned a high school diploma or GED certificate sometime during the six-month period prior to the report date. In addition, 24.4% of those not re-enrolled cited barriers to school enrollment that were beyond their control<sup>6</sup>.
2. 47.0% of the participants were enrolled in school at the time they entered the program.
  - By the semi-annual reporting date, 65.4% of these participants were still enrolled in school, with 86.9% of these experiencing continuous enrollments.

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<sup>5</sup> Data source: *Teen Parent Program Monitoring – Follow-up Form for Closed Cases*. This form is completed by the TPP agency six months after a case has closed to the program. Agency representatives have the entire reporting month to try to locate the former participant and complete the form.

<sup>6</sup> A number of barriers to education were identified, falling under the broad categories of transportation, child care, housing issues, medical issues, and lack of familial support.

- Of those enrolled in school at intake, but no longer enrolled as of the report date, 53.3% had actually earned a degree or GED sometime during the six-month period prior to the report date. Meanwhile, 9.6% of those not enrolled as of the report date cited barriers to school “re-“enrollment that were beyond their control.
3. 9.7% of the participants were high school graduates, 1.5% were GED holders, and 2.8% were either high school graduates or GED holders **and** attending college at the time they entered the program.
  4. There was a 104.5% increase in the number of participants employed from intake to report date.

### ***Section III: Support Services***

The teen parent provider agencies provide a number of additional support services to the program participants. In terms of direct service provision, the agencies provided 80.0% or more of the following services:

- Transportation (96.2% of these services provided directly by the TPP agencies)
- Emergency Services/24-Hour Crisis Intervention (95.0%)
- Parenting Classes (94.7%)
- Support Groups (92.5%)
- Teen Father Services (87.9%)
- Housing Search (86.2%)
- Life Options Counseling (83.4%)

### ***Section IV: Reasons Behind Case Closures (n=399)***

Up to three possible explanations could be provided as to why cases closed. Given that the Teen Parent Program is a voluntary program, it is not surprising to learn that, in 79.7% of the closed cases, the participant quit or the case was closed due to inactivity on behalf of the participant.



**SECTION I:**  
**CONTRACTUAL CRITERIA**

The Michigan Department of Human Services' on-going monitoring of its Teen Parent Program (TPP) began October 1, 1994. This document presents information from the contract period that ran from October 1, 2005, to September 30, 2008. This three-year contract period witnessed the inclusion of two new counties and twelve new service providers. As such, the program operates via contract with twenty-three sites (23) in twenty (20) counties. The specific counties served by the program are Berrien, Calhoun, Chippewa, Clare, Genesee, Ingham, Jackson, Kalamazoo, Kent, Lake, Macomb, Montcalm, Muskegon, Newaygo, Oakland, Ogemaw, Ottawa, Saginaw, Van Buren, and Wayne, which is home to four sites.

This document presents information related to the Teen Parent Program for the April 2008 reporting cohort. The population under study includes cases still active as of the October 2007 semi-annual reporting period, as well as those new cases entering the program during the months of September 2007 – February 2008. All totaled, 1,104 data collection forms were analyzed.

General findings with respect to each of eleven contractual criteria are presented below. These eleven criteria address such items as self-sufficiency, pregnancy-related concerns, health and parenting issues, and participant satisfaction with the program.

#### **A. SELF-SUFFICIENCY**

**CRITERION #1: Eighty-five percent (85%) of the teen parents who have not completed high school will attend school, full-time, or GED classes within four months of entry to the Teen Parent Program.**

Report Month / Year	Number who have not completed high school	Involvement in Educational Activity <b>AT INTAKE or WITHIN</b> Four Months		Involvement in Educational Activity <b>BEYOND</b> Four Months	
		N	%	N	%
Apr08	941	674	<b>71.6</b>	68	7.2

- This criterion serves as a simple “point in time” measure of the number of teens enrolled in elementary or secondary school (or GED training/classes) within four months of entering the program. It does not address the issue of consistency in enrollment. Indeed, many of the teens experience numerous stops and starts when it comes to school or GED training/classes. The issue of continuity in enrollment is addressed further in Section II of this document, which begins on page 22.

**CRITERION #2: Seventy-five percent (75%) of the teen parents will be involved in education or training programs, or will be employed, within four (4) months of program entry.**

Report Month / Year <sup>7</sup>	Number of TPP Participants	Involvement in Educational/Training/Employment Activity <b>AT INTAKE or WITHIN</b> Four Months		Involvement in Educational/Training/Employment Activity <b>BEYOND</b> Four Months	
		N	%	N	%
Apr08	1,104	852	<b>77.2</b>	90	8.2

- The first occurring activity (either at or following program intake) was used for the analysis of this criterion.
- Educational activities include vocational education, and training activities include Work First.
- When a participant was involved in more than one activity simultaneously, the following order of priority was established: educational activity (i.e., completion of high school and/or GED attainment and/or college), followed by employment and training.

**CRITERION #10: Eighty-five percent (85%) of participants will be involved in school and/or work full-time six months after completion/termination of the program.**

*Note: The population under discussion in Criterion #10 is different from that associated with the cohort analysis that makes up the bulk of this report. Information used for the “follow-up” on closed cases (Criterion #10) originates from a monthly report completed by the TPP agency (see discussion below).*

The TPP agencies began collecting follow-up data about former program participants in April 2006 (i.e., for those cases that closed in October 2005), and every month thereafter. During the sixth month after closure, the TPP agency attempts to locate/contact/complete the data collection process. Numerous attempts to locate and contact the former participants are made, ranging from (1) sending a letter to the last known address, (2) calling the last known telephone number, (3) visiting the last known address, (4) inquiring at the last known workplace/school, (5) all of the aforementioned, and/or (6) participant's whereabouts unknown.

**Closures: November 2007 through April 2008**

Follow-up data collected by the TPP agencies revealed that, overall, **66.2%** of former participants, who were successfully located and contacted for data collection purposes, were involved in educational, skills training, and/or employment activities six months after case closure. Note: three individuals, who

<sup>7</sup> CRITERION #2: The APR08 cohort had seven additional individuals involved in an activity; however, the time frame was indeterminate.

were working at the six month mark, were no longer in school, having earned a high school diploma or GED some time during the six months following case closure.

Month Closed	Number Closed	Six Month Follow-Up Period (Reporting Month)	Number Successfully Contacted		Involved in Educational, Skills Training, and/or Employment Activities Six Months After Closing to Program	
			n	%	n	%
November 2007	47	May 2008	10	21.3	8	<b>80.0</b>
December 2007	51	June 2008	14	27.5	10	<b>71.4</b>
January 2008	59	July 2008	16	27.1	11	<b>68.8</b>
February 2008	54	August 2008	13	24.1	7	<b>53.8</b>
March 2008 <sup>8</sup>	68	September 2008	16	23.5	9	<b>56.3</b>
April 2008	36	October 2008	8	22.2	6	<b>75.0</b>
Overall (Totals)	315		77	24.4	51	<b>66.2</b>

Details about those employed six months after leaving the Teen Parent Program revealed the following average weekly hours of employment and average hourly wage<sup>9</sup>:

Month Closed	Number Closed	Six Month Follow-Up Period (Reporting Month)	Number Successfully Contacted		Number Currently Employed (as of Reporting Month)		Average Number of Hours Per Week	Average Hourly Wage
			n	%	n	%	n	\$
November 2007	47	May 2008	10	21.3	6	60.0	28.8	7.24
December 2007	51	June 2008	14	27.5	7	50.0	30.3	7.29
January 2008	59	July 2008	16	27.1	7	43.8	20.7	7.42
February 2008	54	August 2008	13	24.1	3	23.1	16.7	7.47
March 2008	68	September 2008	16	23.5	6	37.5	24.3	7.63
April 2008	36	October 2008	8	22.2	3	37.5	21.7	7.25
Overall (Totals)	315		77	24.4	32	41.6	23.8	7.38

<sup>8</sup> CRITERION #10: One site, no longer under contract, was unable to conduct follow-up activities in September (involving fifty-four cases that were closed back in March 2008).

<sup>9</sup> CRITERION #10: The minimum wage in Michigan, as of the April 2008 reporting, was \$7.15.

## **B. PREGNANCY-RELATED CONCERNS**

**CRITERION #3:** Eighty-five percent (85%) of the participating teen parents who are not pregnant at the time of program entry will not become pregnant within twelve (12) months of program entry.

Report Month/Year	Valid Number <b>NOT</b> pregnant at program entry	Did <b>NOT</b> experience repeat pregnancy within 12 months of program entry <sup>10</sup>	
		N	%
Apr08	553	477	<b>86.3</b>

- Removing the twelve month time frame from the analysis reveals that 19.3% of those who were **NOT** pregnant at intake experienced a repeat pregnancy.
- Meanwhile, further analysis of those who **were pregnant** at intake, regardless of twelve month time frame, reveals that 11.2% did experience a repeat pregnancy.
- Overall, 15.2% of participants (regardless of pregnancy status at intake and regardless of twelve month time frame) did experience a repeat pregnancy. Note: 8.3% of these teens were married.
- It should be noted that, in terms of statewide data<sup>11</sup>, 23.8% of live births occurring in 2006 (the most recent data available), to mothers age 15-20, were subsequent births. In those twenty counties with Teen Parent Programs, 24.2% of live births occurring in 2006, to mothers age 15-20, were subsequent births.

**CRITERION #4:** Ninety percent (90%) of the teen mothers who are pregnant at the time of program entry will participate in prenatal care.

Report Month/Year	Number pregnant at program entry <sup>12</sup>	Participation in Prenatal Care	
		N	%
Apr08	541	535	<b>98.9</b>

<sup>10</sup> CRITERION #3: This figure includes three individuals who were not pregnant at program entry and did experience a repeat pregnancy; however, the time frame was indeterminate.

<sup>11</sup> Source: Michigan Department of Community Health, Vital Records and Health Data Development Section.

<sup>12</sup> CRITERION #4: The APR08 cohort had three additional cases, pregnant at program entry, that were missing prenatal information.

**CRITERION #5:** Seventy-five percent (75%) of the teen parents who are pregnant at the time of program entry will deliver full-term infants.

Report Month/Year	Number pregnant at program entry and giving birth by report Month/Yr	Delivery of Full-Term Infants	
		N	%
Apr08	445	413	<b>92.8</b>

### C. HEALTH & PARENTING ISSUES

**CRITERION #6:** Ninety percent (90%) of the teen parent's children/infants<sup>13</sup> will be referred and/or receive comprehensive medical examinations and immunizations within two (2) months of entry into the Teen Parent Program.

#### 1. Immunizations:

Report Month/Year	Number Eligible for Immunizations	Referral and/or Receipt of Immunizations <b>AT INTAKE or WITHIN</b> Two Months of Program Entry		Referral and/or Receipt of Immunizations <b>BEYOND</b> Two Months of Program Entry	
		N	%	N	%
Apr08	1,078	785	<b>72.8</b>	232	21.5

- Attaching a time frame to receipt of immunizations may not be the most effective measure, as immunizations coincide with the birth of the baby, which may or may not coincide with a teen's entry into the program. As such, removing the two-month time frame from the analysis (i.e., including those who were referred for or became involved in the service beyond the two-month mark) reveals the following referral/participation percentage amongst those eligible for the service: 94.3%.

#### 2. Comprehensive Medical Examinations:

Report Month/Year	Number Eligible for Comprehensive Medical Examinations	Referral and/or Receipt of Service <b>AT INTAKE or WITHIN</b> Two Months of Program Entry		Referral and/or Receipt of Service <b>BEYOND</b> Two Months of Program Entry	
		N	%	N	%
Apr08	1,069	776	<b>72.6</b>	229	21.4

<sup>13</sup> CRITERION #6: Data collection regarding participation related to immunizations and comprehensive medical examinations focused on the youngest child in the family.

- With respect to comprehensive medical examinations, many of the teen parent providers have asserted that, while they are able to make referrals, they often have a difficult time accessing HMOs for information regarding actual appointments.
- Attaching a time frame to receipt of well-baby/medical examinations may not be the most effective measure, as such visits coincide with the birth of the baby, which may or may not coincide with a teen's entry into the program. As such, removing the two-month time frame from the analysis (i.e., including those who were referred for or began medical examinations beyond the two-month mark) reveals the following referral/participation percentage amongst those eligible for the service: 94.0%.

**CRITERION #7: Eighty-five percent (85%) of the teen parents and/or their children ages 0-3 years will be referred and/or receive child development and parenting education within three months of program entry<sup>14</sup>.**

1. Child Development Education:

Report Month/Year	Number Eligible for Child Development Education	Referral and/or Receipt of Service <b>AT INTAKE or WITHIN</b> Three Months of Program Entry		Referral and/or Receipt of Service <b>BEYOND</b> Three Months of Program Entry	
		N	%	N	%
Apr08	1,099	1,008	<b>91.7</b>	47	4.3

2. Parenting Education:

Report Month/Year	Number Eligible for Parenting Education	Referral and/or Receipt of Service <b>AT INTAKE or WITHIN</b> Three Months of Program Entry		Referral and/or Receipt of Service <b>BEYOND</b> Three Months of Program Entry	
		N	%	N	%
Apr08	1,103	1,072	<b>97.2</b>	16	1.5

<sup>14</sup>CRITERION #7: Some of the examples of activities related to child development and parenting education include the following: parenting classes (through the TPP agency, local hospital, High School), group meetings (play groups/family groups), reading materials (pamphlets, handouts, activity sheets, books), videos, professional speakers/lectures, Infant Support Services, nutrition classes, Ages and Stages curriculum, on-line resources, STEP (Systematic Training for Effective Parenting), Headstart, Early Headstart, ongoing education provided by TPP (one-on-one sessions, home visits), breast feeding class, Early-On, San Angelo handouts, Bavolek curriculum, Healthy Start, HELP curriculum, Parents As Teachers, Mom's group, Dad's group, Step by Step, Strong Families/Safe Children, Family Matters, "Read me a story group", AHEAD, car seat safety, READY kit, education activity box from the school, Partners for a Healthy Baby, LearningNow123, Project Momma, workshops, etc.

**CRITERION #8: Ninety percent (90%) of the teen parents will not have a “preponderance of evidence” child abuse or neglect finding for one (1) year from date of entry into the program.**

A data pull on the unduplicated count of teen parent participants (n=1,010) resulted in the acquisition of 941 valid recipient Ids (RIDs) from the DHS data warehouse. In turn, these RIDs were used to acquire information related to Protective Services (PS). Please note that the actual number of TPP participants involved in the protective services analysis that follows is 1,023. This base number includes necessary duplications (i.e., cases that closed and reopened later with the same provider; cases that closed with one provider, only to open later with another, etc.).

1. Protective Services Contact **Within** One Year of TPP Entry

- Of the 1,023 participants, 930 or 90.9% did NOT have a “preponderance of evidence” (i.e., substantiated<sup>15</sup>) child abuse/neglect finding within one year of entering the program.

Substantiated Protective Services Contact <b>WITHIN</b> One Year of TPP Entry				
Number of TPP Participants	No Protective Services Contact		Protective Services Contact	
	N	%	N	%
1,023	930	90.9	93	9.1

- 93 or 9.1% of the teen parents did have a “preponderance of evidence” finding within one year of entering the program. These 93 individuals were associated with 108 events.
  - Further analysis of those 108 substantiated events reveals that, in terms of roles, twenty-two (20.4%) were victims, seventy (69.8%) were perpetrators, and sixteen (14.8%) were identified as other (i.e., uninvolved in the substantiated case).<sup>16</sup>
  - The seventy events as perpetrators involved sixty-four participants or 6.3% of the population under study. Thus, in all actuality, **93.7% did not** experience a substantiated abuse/neglect finding, as a perpetrator, within one year of program entry.

<sup>15</sup> CRITERION #8 and #11: Preponderance of evidence represented by the following DHS category codes: 1 (court petition required), 2 (children’s protective services required) and 3 (community services needed).

<sup>16</sup>Note: the total does not equal 100.0% due to the occurrence of multiple incidents (e.g., a teen parent participant may have been involved in more than one incident, taking on more than one role). This holds true for subsequent discussions of “role” (i.e., discussions associated with the historical analysis and the analyses focusing on one year after TPP enrollment and six months after TPP closure).



## 2. Protective Services Contact **Prior** to TPP Entry

Additional examination of the historical data revealed that a number of participants had a history of contact with Protective Services prior to entering the Teen Parent Program.

- Specifically, of the 1,023 participants used in the analysis, 295 (28.8%) did have a “preponderance of evidence” (i.e., substantiated) child abuse/neglect finding prior to program entry.

Substantiated Protective Services Contact <b>PRIOR</b> to TPP Entry				
Number of TPP Participants	No Protective Services Contact		Protective Services Contact	
	N	%	N	%
1,023	728	71.2	295	28.8

- Further analysis of those 295 substantiated cases revealed 464 events. In terms of roles, 297 (64.0%) were victims, seventy-nine (17.0%) were perpetrators, and eighty-one (17.5%) were identified as other (i.e., uninvolved in the substantiated case). In addition, seven events (1.5%) failed to have a role code identified.
- The seventy-nine events as perpetrators involved sixty-five individuals or 6.4% of the population under study.

## 3. Protective Services Contact **Beyond** the One-Year Mark

Meanwhile, further examination of the data reveals that 6.1% (62) of the participants experienced a “preponderance of evidence” (i.e., substantiated) finding beyond the one-year mark in the program.

Substantiated Protective Services Contact <b>BEYOND</b> One Year of TPP Entry				
Number of TPP Participants	No Protective Services Contact		Protective Services Contact	
	N	%	N	%
1,023	961	93.9	62	6.1

- Further analysis of those sixty-two substantiated cases revealed seventy-four events. In terms of role, four (5.4%) were victims, fifty-eight (78.4%) were perpetrators and twelve (16.2%) were identified as other (i.e., uninvolved in the substantiated case).
- The fifty-eight events as perpetrators involved fifty-one individuals or 5.0% of the population under study.

**CRITERION #11: Ninety percent (90%) of the teen parents will not have a “preponderance of evidence” finding of child abuse or neglect six months following completion of services.**

A data pull on the unduplicated count of “former” teen parent participants (n=369) from the Apr08 cohort resulted in the acquisition of DHS recipient identification for 239 of these participants.

1. Protective Services Contact **Within** Six Months of TPP Closure

- Of the 369 former program participants, 351 or 95.1% did NOT have a “preponderance of evidence” (i.e., substantiated) child abuse/neglect finding within six months of completing services.

Substantiated Protective Services Contact <b>WITHIN</b> Six Months of Closure				
Number of TPP Participants	No Protective Services Contact		Protective Services Contact	
	N	%	N	%
369	351	95.1	18	4.9

- Eighteen or 4.9% of the teen parents did have a “preponderance of evidence” finding within six months of completing services, having been involved in twenty-one events.
  - Further analysis of those twenty-one events reveals that, in terms of role, two were victims (9.5%), seventeen (81.0%) were perpetrators and two (9.5%) were identified as other (i.e., uninvolved in the substantiated case).
  - The seventeen events as perpetrators involved fifteen individuals or 4.1% of the population under study (meaning **95.9% did not** experience a substantiated abuse/neglect finding, as a perpetrator, within six months of program closure).

2. Protective Services Contact **more than** Six Months after Case Closure

Meanwhile, further examination of the data reveals that fifteen of the former participants (4.1%) experienced “preponderance of evidence” (i.e., substantiated) findings beyond the six month mark (i.e., more than six months after case closure). Further analysis of those fifteen events reveals that, in terms of role, two were victims (13.3%), nine (60.0%) were perpetrators, and four (26.7%) were identified as other (i.e., uninvolved in the substantiated case).

#### **D. PARTICIPANT SATISFACTION**

##### **CRITERION #9: Seventy-five percent (75%) of participants will self-report satisfaction with services provided by the program.**

Beginning with the second quarter of FY06 (i.e., January 2006 – March 2006), TPP agencies started distributing satisfaction surveys to active TPP participants and reporting the overall results to DHS Central Office on a quarterly basis.

##### **FY08 Q1: October 2007 – December 2007<sup>17</sup>**

- During Q1, there were 1,311 active TPP participants. Surveys were distributed to 452 (34.5%) of those participants, with 317 (70.1%) of them completing and returning the surveys for analysis.
- 280 respondents (**90.3%**) indicated they were “very satisfied” with the services they’ve received through the program thus far. An additional thirty respondents (**9.7%**) indicated they were “somewhat satisfied” with the services received. Note: seven individuals failed to respond.

Additional information stemming from the satisfaction surveys includes the following:

- Age of respondents: 22.4% were sixteen years of age or younger, 17.4% were seventeen years of age, and 60.3% were eighteen years of age or older.
- Length of time in program: 5.4% had been in the program less than one month, 36.7% had been in the program one to six months, 28.4% had been in the program seven to twelve months, 18.8% had been in the program more than one year, and 10.5% had been in the program more than two years. Note: four individuals failed to respond.
- Frequencies of meetings with caseworker: 1.9% reported they meet (face-to-face) with their caseworker more than once a week, 29.2% reported once a week meetings, 29.2% once every two weeks, 11.7% once every three weeks, and 25.7% once a month. Note: 2.2% indicated “other”, with such explanations as “when we can because I work a lot”, “it’s very random”, “anytime I need to talk to her”, “when an appointment needs to be set up”, etc. In addition, two individuals failed to respond.
- Enough contact with caseworker: When asked if they felt this was enough contact with their caseworker, 86.9% indicated that it was, while 5.8% indicated it was NOT. In addition, 0.3% indicated it was too much and 7.1% “didn’t know”. Note: five individuals failed to respond.

In addition, respondents were asked to indicate how helpful the Teen Parent Program has been in seven broad areas of service. The results appear in the table below:

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<sup>17</sup> CRITERION #9: Three sites did not distribute participant satisfaction surveys in Q1 of FY08.

FY08 Q1 - The Teen Parent Program helps me with the following:  (Note: those indicating they “did not need help” were removed before calculating the remaining percentages)	Helped me a lot	Helped me a little	I did not need help	Did not help as much as I needed	No Response
find the community resources I need	242 (84.0%)	43 (14.9%)	29 (9.1%)	3 (1.0%)	0
follow through with my employment goals	196 (80.7%)	44 (18.1%)	71 (22.6%)	3 (1.2%)	3
follow through with my education goals	227 (83.2%)	45 (16.5%)	39 (12.5%)	1 (0.4%)	5
learn about parenting and child development	266 (88.4%)	35 (11.6%)	13 (4.1%)	0	3
make responsible reproductive health decisions through information including sexuality and AIDS	196 (80.7%)	44 (18.1%)	72 (22.9%)	3 (1.2%)	2
maintain well baby care/immunizations	213 (88.8%)	26 (10.8%)	75 (23.8%)	1 (0.4%)	2
provides information about life options including marriage and adoption	161 (81.3%)	32 (16.2%)	115 (36.7%)	5 (2.5%)	4

#### FY08 Q2: January 2008 – March 2008<sup>18</sup>

- During Q2, there were 1,182 active TPP participants. Surveys were distributed to 498 (42.1%) of those participants, with 357 (71.7%) of them completing and returning the surveys for analysis.
- 305 respondents (**87.1%**) indicated they were “very satisfied” with the services they’ve received through the program thus far. An additional forty-two respondents (**12.0%**) indicated they were “somewhat satisfied” with the services received. Note: seven individuals failed to respond.
- Three respondents (0.9%) indicated they were not satisfied with the program, with two providing the following explanations: “we need more money to do things like buy clothes (not thrift)”, and “money for driver’s training”.

Additional information stemming from the satisfaction surveys includes the following:

- Age of respondents: 13.8% were sixteen years of age or younger, 21.2% were seventeen years of age, and 65.0% were eighteen years of age or older. Note: three individuals failed to respond.

<sup>18</sup> CRITERION #9: Two sites did not distribute participant satisfaction surveys in Q2 of FY08 (one of which ceased operations February 29, 2008).

- Length of time in program: 9.0% had been in the program less than one month, 31.5% had been in the program one to six months, 21.7% had been in the program seven to twelve months, 30.4% had been in the program more than one year, and 7.3% had been in the program more than two years. Note: two individuals failed to respond.
- Frequencies of meetings with caseworker: 4.8% reported they meet (face-to-face) with their caseworker more than once a week, 30.3% reported once a week meetings, 28.9% once every two weeks, 9.2% once every three weeks, and 22.7% once a month. Note: 4.2% indicated “other”, with such explanations as “1-3 times depending on things I need done”, “as often as needed”, “just started”, “I miss a lot because I work a lot”, “never at home when she comes”, etc.
- Enough contact with caseworker: When asked if they felt this was enough contact with their caseworker, 88.3% indicated that it was, while 6.0% indicated it was NOT. In addition, 0.6% indicated it was too much and 5.2% “didn’t know”. Note: eight individuals failed to respond.

In addition, respondents were asked to indicate how helpful the Teen Parent Program has been in seven broad areas of service. The results appear in the table below:

FY08 Q2 - The Teen Parent Program helps me with the following: <small>(Note: those indicating they “did not need help” were removed before calculating the remaining percentages)</small>	Helped me a lot	Helped me a little	I did not need help	Did not help as much as I needed	No Response
find the community resources I need	275 (84.4%)	47 (14.4%)	29 (8.2%)	4 (1.2%)	2
follow through with my employment goals	218 (75.2%)	68 (23.4%)	63 (17.8%)	4 (1.4%)	4
follow through with my education goals	273 (86.9%)	38 (12.1%)	39 (11.0%)	3 (1.0%)	4
learn about parenting and child development	274 (83.8%)	49 (15.0%)	25 (7.1%)	4 (1.2%)	5
make responsible reproductive health decisions through information including sexuality and AIDS	200 (77.8%)	55 (21.4%)	96 (27.2%)	2 (0.8%)	4
maintain well baby care/immunizations	200 (78.4%)	54 (21.2%)	97 (27.6%)	1 (0.4%)	5
provides information about life options including marriage and adoption	144 (80.9%)	30 (16.9%)	174 (49.4%)	4 (2.2%)	5

**SECTION II:**  
**EDUCATIONAL & EMPLOYMENT PURSUITS IN FURTHER  
DETAIL**

Closer examination of the program participants based on their educational status at intake is presented below. This discussion attempts to provide an indication of the level of continuity that exists with respect to the educational pursuits of the teens. Also included is a discussion of employment.

#### **A. EDUCATIONAL STATUS AT INTAKE: DROP OUT<sup>19</sup>**

Report Mo/Yr	Number of TPP Participants	Number Missing Educational Status	Educational Status at Intake: Drop Out		Enrolled in School at Report Date		Not Enrolled in School at Report Date	
			N	%	N	%	N	%
Apr08	1,104	10	335	30.6	77	23.3	254	76.5

- Nearly one-third of the participants (30.6%) reportedly were not engaged in an educational activity at the time they entered the teen parent program.
- By the reporting period, approximately nearly one-quarter of that “drop out” group (23.3%) was reportedly “re”-enrolled in school.

Report Mo/Yr	Educational Status at Intake: Drop Out	Enrolled in School at Report Date	Enrollment was Continuous		Not Enrolled in School at Report Date	Not Enrolled because earned diploma or GED		Not Enrolled because of barriers beyond the participant's control	
			N	%		N	%	N	%
Apr08	335	77	59	76.6	254	19	7.5	62	24.4

- For more than three-quarters of those “re-enrolled” teens (76.6%), their enrollment was continuous (i.e., no excessive breaks/absences).
- 7.5% of those not enrolled at intake (or at report date) had enrolled in school or GED training/classes and had earned their high school diploma or GED certificate by the report date.
- Of those not enrolled at intake or at the report date, 24.4% cited barriers to enrollment which were beyond their control. In general terms, these reported barriers, presented here and in subsequent tables throughout the discussion in Section II, concern such things as transportation, child care, lack of familial support, housing issues, and medical issues. More specifically, some of the identified barriers were as follows:
  - lack of transportation

<sup>19</sup> The APR08 cohort was missing enrollment information, as of report date, for four individuals who were “drop outs” at program entry.

- lack of child care
- unstable housing/homelessness
- high risk pregnancy (home bound; doctor ordered bed rest)
- lack of familial support (e.g., conflicts at home/family problems);
- health problems, both physical and mental (of teen, teen's child and/or other family members);
- death in family (i.e., parent, child, other relative, etc.)
- learning disabilities/cognitive impairment
- required/needs to work (e.g., Work First; needs to support family; work schedule does not permit school; too late to re-enroll in school; language barriers);
- school administrative issues (e.g., GED program has no vacancies; no GED program in area; previous school closed; problem getting transcripts, etc.).

#### **B. EDUCATIONAL STATUS AT INTAKE: ENROLLED IN SCHOOL<sup>20</sup>**

Report Mo/Yr	Number of TPP Participants	Number Missing Educational Status	Educational Status at Intake: Enrolled in School		Enrolled at Report Date		Not Enrolled at Report Date	
			N	%	N	%	N	%
Apr08	1,104	10	514	47.0	316	65.4	167	34.6

- More than two-fifths of the program participants (47.0%) were enrolled in school at the time of program entry.
- Nearly two-thirds (65.4%) of the participants who were enrolled at intake were still enrolled in school as of the report date, with the overwhelming majority of them experiencing continuous enrollment (86.9%).

Report Mo/Yr	Educational Status at Intake: Enrolled in School	Enrolled at Report Date	Enrollment was Continuous <sup>21</sup>		Not Enrolled at Report Date	Not Enrolled because earned diploma or GED		Not Enrolled because of barriers beyond the participant's control	
			N	%		N	%	N	%
Apr08	514	316	272	86.9	167	89	53.3	16	9.6

- Of those participants who were enrolled in school at program entry but no longer enrolled as of the subsequent reporting period, more than one-half

<sup>20</sup> The APR08 cohort was missing enrollment information, as of report date, for thirty-one individuals who were enrolled in school at program entry.

<sup>21</sup> The APR08 cohort was missing information about continuity of enrollment for three individuals who were enrolled in school at program entry.



(53.3%) were not enrolled because they had earned their high school diploma or GED certificate.

- Sixteen individuals (9.6%) cited barriers to “re-enrollment” that were beyond their control (see previous discussion of barriers beginning on p. 23).

### **C. EDUCATIONAL STATUS AT INTAKE: GED TRAINING/CLASSES<sup>22</sup>**

Report Mo/Yr	Number of TPP Participants	Number Missing Educational Status	Educational Status at Intake: Enrolled in GED Training / Classes		Enrolled at Report Date		Not Enrolled at Report Date	
			N	%	N	%	N	%
Apr08	1,104	10	33	3.0	23	71.9	9	28.1

- A small percentage of the participants (3.0%) were identified as being enrolled in GED training/classes at the time of program entry, with 71.9% of those still enrolled as of the report date.

Report Mo/Yr	Educational Status at Intake: Enrolled in GED Training / Classes	Enrolled at Report Date	Enrollment was Continuous		Not Enrolled at Report Date	Not Enrolled because earned diploma or GED		Not Enrolled because of barriers beyond the participant's control	
		N	N	%	N	N	%	N	%
Apr08	33	23	15	65.2	9	6	66.7	0	0.0

- More than three-fifths (65.2%) of the individuals who were enrolled in GED training/classes both at intake and at report date experienced continuous enrollment.
- Meanwhile, two-thirds (66.7%) of those individuals who were in GED training/classes at intake but not at the report date were no longer enrolled because they had successfully earned a GED certificate.

<sup>22</sup> The APR08 cohort was missing enrollment information, as of report date, for one individual who was enrolled in GED training/classes at program entry.

**D. EDUCATIONAL STATUS AT INTAKE: ENROLLED IN SCHOOL AND GED TRAINING/CLASSES**

Report Mo/Yr	Number of TPP Participants	Number Missing Educational Status	Educational Status at Intake: Enrolled in School & GED Training / Classes		Enrolled at Report Date		Not Enrolled at Report Date	
			N	%	N	%	N	%
Apr08	1,104	10	44	4.0	30	68.2	14	31.8

- A small percentage of individuals (4.0%) were reportedly enrolled in both school and GED training/classes at program entry.
- Of this dually enrolled group, 68.2% was still enrolled as of the report date.

Report Mo/Yr	Educational Status at Intake: Enrolled in School & GED Training / Classes	Enrolled at Report Date	Enrollment was Continuous		Not Enrolled at Report Date	Not Enrolled because earned diploma or GED		Not Enrolled because of barriers beyond the participant's control	
		N	N	%	N	N	%	N	%
Apr08	44	30	23	76.7	14	11	78.6	1	7.1

- Of those still enrolled at the report date(s), 76.7% was experiencing continuous enrollment.
- Meanwhile, 78.6% of those who were no longer enrolled at the report date had successfully earned a high school diploma or GED certificate.
- One individual (7.1%) cited barriers to “re-enrollment” that were beyond their control (see previous discussion of barriers beginning on p. 23).

**E. EDUCATIONAL STATUS AT INTAKE: HIGH SCHOOL GRADUATE OR GED HOLDER**

- 153 individuals (14.0%) were identified as either high school graduates or GED holders at program entry.
- Specifically, 9.7% were high school graduates; 1.5% were GED holders; and 2.8% were high school graduates and/or GED holders **and** attending college at program entry.

## **F. EMPLOYMENT STATUS AT INTAKE AND AT REPORT DATE**

For the Apr08 cohort, the number of participants employed by the report date increased considerably (104.5%).

Report Mo/Yr	Valid Number of Participants <sup>23</sup>	Number Employed at Intake		Valid Number of Participants <sup>24</sup>	Number Employed at Report Date		Increase in Number Employed	
		N	%		N	%	N	%
Apr08	1,098	112	10.2	1,056	229	21.7	117	104.5

Those participants who were employed as of the report date may further be described as follows:

Report Mo/Yr	Valid Number Employed at Report Date		Number who were also employed at Intake		Number who were NOT employed at Intake	
	N	%	N	%	N	%
Apr08	229	21.7	74	32.3	155	67.7

- Nearly one-third of the participants (32.3%) who were employed as of the report date had also been employed at intake.
- A little more than two-thirds of the participants (67.7%) who were employed as of the report date had NOT been employed at intake.

<sup>23</sup> The APR08 cohort was missing intake employment information for six cases.

<sup>24</sup> The APR08 cohort was missing report date employment information for forty-eight cases.

**SECTION III:**  
**ADDITIONAL SUPPORT SERVICES**

The teen parent provider agencies provide a number of additional support services to the program participants. These services were identified as being delivered in one of six ways: directly by the TPP agency, by sub-contract, by way of referral, or by some combination of the aforementioned.

In terms of **direct** service provision (or some combination thereof), the TPP agencies provided 80.0% or more of the following services:

- Transportation (96.2% of these services provided directly by the TPP agencies)
- Emergency Services/24-Hour Crisis Intervention (95.0%)
- Parenting Classes (94.7%)
- Support Groups (92.5%)
- Teen Father Services (87.9%)
- Housing Search (86.2%)
- Life Options Counseling (83.4%)

Child Birth / Prenatal Classes															
Report Mo/Yr	Number in Teen Parent Program	Number Receiving Service		TPP Agency		Sub-Contract		Referral		TPP Agency & Sub-Contract		TPP Agency & Referral		Sub-Contract & Referral	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%
Apr-08	1104	294	26.6%	102	34.7%	7	2.4%	109	37.1%	20	6.8%	55	18.7%	1	0.3%

Child Care															
Report Mo/Yr	Number in Teen Parent Program	Number Receiving Service		TPP Agency		Sub-Contract		Referral		TPP Agency & Sub-Contract		TPP Agency & Referral		Sub-Contract & Referral	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%
Apr-08	1104	453	41.0%	81	17.9%	3	0.7%	276	60.9%	56	12.4%	37	8.2%	0	0.0%

Domestic Violence Services															
Report Mo/Yr	Number in Teen Parent Program	Number Receiving Service		TPP Agency		Sub-Contract		Referral		TPP Agency & Sub-Contract		TPP Agency & Referral		Sub-Contract & Referral	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%
Apr-08	1104	241	21.8%	92	38.2%	4	1.7%	65	27.0%	45	18.7%	35	14.5%	0	0.0%

Emergency Services / 24-Hour Crisis Intervention															
Report Mo/Yr	Number in Teen Parent Program	Number Receiving Service		TPP Agency		Sub-Contract		Referral		TPP Agency & Sub-Contract		TPP Agency & Referral		Sub-Contract & Referral	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%
Apr-08	1104	786	71.2%	689	87.7%	3	0.4%	36	4.6%	29	3.7%	29	3.7%	0	0.0%

Family Planning															
Report Mo/Yr	Number in Teen Parent Program	Number Receiving Service		TPP Agency		Sub-Contract		Referral		TPP Agency & Sub-Contract		TPP Agency & Referral		Sub-Contract & Referral	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%
Apr-08	1104	604	54.7%	282	46.7%	4	0.7%	148	24.5%	17	2.8%	153	25.3%	0	0.0%

Food Bank															
Report Mo/Yr	Number in Teen Parent Program	Number Receiving Service		TPP Agency		Sub-Contract		Referral		TPP Agency & Sub-Contract		TPP Agency & Referral		Sub-Contract & Referral	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%
Apr-08	1104	484	43.8%	227	46.9%	2	0.4%	185	38.2%	29	6.0%	41	8.5%	0	0.0%

Housing Search															
Report Mo/Yr	Number in Teen Parent Program	Number Receiving Service		TPP Agency		Sub-Contract		Referral		TPP Agency & Sub-Contract		TPP Agency & Referral		Sub-Contract & Referral	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%
Apr-08	1104	601	54.4%	368	61.2%	2	0.3%	81	13.5%	8	1.3%	142	23.6%	0	0.0%

Legal Assistance															
Report Mo/Yr	Number in Teen Parent Program	Number Receiving Service		TPP Agency		Sub-Contract		Referral		TPP Agency & Sub-Contract		TPP Agency & Referral		Sub-Contract & Referral	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%
Apr-08	1104	213	19.3%	26	12.2%	0	0.0%	106	49.8%	16	7.5%	65	30.5%	0	0.0%

Life Options Counseling															
Report Mo/Yr	Number in Teen Parent Program	Number Receiving Service		TPP Agency		Sub-Contract		Referral		TPP Agency & Sub-Contract		TPP Agency & Referral		Sub-Contract & Referral	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%
Apr-08	1104	290	26.3%	156	53.8%	0	0.0%	48	16.6%	3	1.0%	83	28.6%	0	0.0%

Mental Health Counseling															
Report Mo/Yr	Number in Teen Parent Program	Number Receiving Service		TPP Agency		Sub-Contract		Referral		TPP Agency & Sub-Contract		TPP Agency & Referral		Sub-Contract & Referral	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%
Apr-08	1104	316	28.6%	59	18.7%	5	1.6%	158	50.0%	11	3.5%	82	25.9%	1	0.3%

Nutrition Classes															
Report Mo/Yr	Number in Teen Parent Program	Number Receiving Service		TPP Agency		Sub-Contract		Referral		TPP Agency & Sub-Contract		TPP Agency & Referral		Sub-Contract & Referral	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%
Apr-08	1104	544	49.3%	268	49.3%	9	1.7%	115	21.1%	3	0.6%	149	27.4%	0	0.0%

Parenting Classes															
Report Mo/Yr	Number in Teen Parent Program	Number Receiving Service		TPP Agency		Sub-Contract		Referral		TPP Agency & Sub-Contract		TPP Agency & Referral		Sub-Contract & Referral	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%
Apr-08	1104	806	73.0%	585	72.6%	1	0.1%	41	5.1%	20	2.5%	158	19.6%	1	0.1%

Substance Abuse Services															
Report Mo/Yr	Number in Teen Parent Program	Number Receiving Service		TPP Agency		Sub-Contract		Referral		TPP Agency & Sub-Contract		TPP Agency & Referral		Sub-Contract & Referral	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%
Apr-08	1104	179	16.2%	31	17.3%	1	0.6%	57	31.8%	3	1.7%	87	48.6%	0	0.0%

Support Groups															
Report Mo/Yr	Number in Teen Parent Program	Number Receiving Service		TPP Agency		Sub-Contract		Referral		TPP Agency & Sub-Contract		TPP Agency & Referral		Sub-Contract & Referral	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%
Apr-08	1104	613	55.5%	562	91.7%	2	0.3%	43	7.0%	1	0.2%	4	0.7%	1	0.2%

Transitional Housing															
Report Mo/Yr	Number in Teen Parent Program	Number Receiving Service		TPP Agency		Sub-Contract		Referral		TPP Agency & Sub-Contract		TPP Agency & Referral		Sub-Contract & Referral	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%
Apr-08	1104	214	19.4%	77	36.0%	1	0.5%	62	29.0%	0	0.0%	74	34.6%	0	0.0%

Transportation															
Report Mo/Yr	Number in Teen Parent Program	Number Receiving Service		TPP Agency		Sub-Contract		Referral		TPP Agency & Sub-Contract		TPP Agency & Referral		Sub-Contract & Referral	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%
Apr-08	1104	816	73.9%	717	87.9%	1	0.1%	30	3.7%	16	2.0%	52	6.4%	0	0.0%

Teen Father Services															
Report Mo/Yr	Number in Teen Parent Program	Number Receiving Service		TPP Agency		Sub-Contract		Referral		TPP Agency & Sub-Contract		TPP Agency & Referral		Sub-Contract & Referral	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%
Apr-08	1104	380	34.4%	310	81.6%	0	0.0%	46	12.1%	0	0.0%	24	6.3%	0	0.0%

Volunteers / Mentors															
Report Mo/Yr	Number in Teen Parent Program	Number Receiving Service		TPP Agency		Sub-Contract		Referral		TPP Agency & Sub-Contract		TPP Agency & Referral		Sub-Contract & Referral	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%
Apr-08	1104	126	11.4%	50	39.7%	0	0.0%	51	40.5%	0	0.0%	25	19.8%	0	0.0%

Other Support Services (up to three responses allowed, therefore total may not equal 100.0%)															
Report Mo/Yr	Number in Teen Parent Program	Number Receiving Service		TPP Agency		Sub-Contract		Referral		TPP Agency & Sub-Contract		TPP Agency & Referral		Sub-Contract & Referral	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%
Apr-08	1104	660	59.8%	680	103.0%	8	1.2%	254	38.5%	9	1.4%	59	8.9%	0	0.0%

“Other” support services include the following:

1. Material Assistance: baby items (clothes, furniture, diapers, food, stroller, car seat, etc.), children's items (clothes, beds, etc.), household items (food, groceries, etc.), clothing/clothing bank, Christmas gifts, furniture/appliances, parenting articles/magazine subscriptions, utilities, housing, emergency funds (DHS; other), bus tickets, car repair, and incentives (e.g., Incentive Day).
2. Medical Related: counseling (e.g., anger management, relationship, toddler, pregnancy, genetic, adoption, supportive, and grief), STD information/education, public health nurse visits, WIC, MA referral and information, physical therapy, occupational therapy, MIHP, smoking cessation, and assistance with medical services/insurance forms/medicine.
3. Education/Training Related: peer education, professional speakers, Early-On, Headstart, EvenStart, parenting education, life skills training, Youth in Transition/MISTY, job readiness/skills (e.g., interview skills), budgeting classes/money management, tutoring, language translation services/English speaking classes, literacy program, driver's training, educational assistance (e.g., college prep), teen leadership group, job coaching, and employment search.
4. Community Resources/Groups: Community Resources/Groups: Compassion Pregnancy Program, Families First, SSI, 2-1-1 phone line, MSU Extension, church groups, Christian Services, community resources, housing information, local charities, Handle with Care, Focus Hope, Love Inc., Leaps and Bounds, Family Group Decision Making (FGDM), and residential program for teens.



5. Other Services: liaison (with DHS, schools, etc.), document acquisition (i.e., birth certificate, driver's license, and state ID), recreational activities (e.g., field trips, play groups, craft groups).

**SECTION IV:**  
**REASONS BEHIND CASE CLOSURES**

Reasons for case closure were obtained from a multiple response question in which up to three possible explanations could be cited. The results are shown below.

Reason for Closure	Apr08 Cohort	
	399 cases closed	
	N	%
Client quit	101	25.3
Inactivity on behalf of client	217	54.4
Client's goals and objectives were attained	36	9.0
Client no longer eligible due to age	59	14.8
Client moved out of service area	62	15.5
Other	53	13.3
Totals <sup>25</sup>	528	132.3

- Given that the Teen Parent Program is, for the most part, a voluntary program<sup>26</sup>, it is not surprising to learn that 79.7% of the 399 cases that were closed indicated they were closed either because the participant quit or because of inactivity on behalf of the client.
- 30.3% of the closed cases were closed either because of “aging out” of the program or moving out of the service area.
- The “other” response, which was selected in 13.3% of the closed cases, included such reasons for closure as the following:
  - Participant incarcerated.
  - Participant not meeting program goals.
  - Participant no longer pregnant or parenting (e.g., gave custody of baby to relative; children removed from client's care; client lost custody of child(ren); client turned out not to be pregnant; client miscarried; client's parental rights terminated; etc.).
  - Participant's parent/family/partner objects to program participation.
  - Participant's work and school hours conflict with time available to see advocate (i.e., scheduling conflicts; too busy to meet).
  - Participant moved into transitional housing/teen living center and/or receives services through other programs.
  - Unable to locate participant (e.g., participant moved and left no forwarding address, etc.).
- 9.0% of the closed cases indicated that the client's goals and objectives were attained.

<sup>25</sup> Given that the data stem from a multiple response question, the total “N” may exceed the number of case closures, and the total percentage may add up to over 100.0%.

<sup>26</sup> Minor Grantees living in counties that operate the Teen Parent Program are expected to participate therein.